# **REIMBURSEMENT CLAIM FORM**

# <u>MUST BE SUBMITTED OR POSTMARKED NO LATER THAN</u> <u>60 DAYS AFTER THE EFFECTIVE DATE,</u> <u>WHICH COULD BE AS EARLY AS MARCH 9, 2023</u>

In re: Subaru Battery Drain Products Liability Litigation, No. 1:20-cv-03095-JHR-MJS (D.N.J.)

Only submit this Claim Form if you are seeking reimbursement for prior out-of-pocket expenses. You do not need to submit this Claim Form to receive the Extended Warranty coverage. To receive future Extended Warranty coverage, you must submit the separate Request for Settlement Extended Warranty Battery Service Form.

The deadline to submit Claim Forms and supporting documentation is 60 days after the Effective Date, which could be as early as **March 9, 2023**. If you are submitting your claim by mail, send your completed Claim Form and all supporting documentation so it is postmarked by the deadline to:

Subaru Battery Settlement c/o JND Legal Administration P.O. Box 91305 Seattle, WA 98111

For more information, please consult the Class Notice, contact the Settlement Administrator at info@SubaruBatterySettlement.com or 1-855-606-2625, or visit www.SubaruBatterySettlement.com.

Please review the instructions on page 6 before proceeding. If the pre-printed information below is incorrect or absent, please print, fill out, and submit copies of the pages containing Sections I and II with corrected or completed information.

## I. CLAIMANT CONTACT INFORMATION

Full Name		
Mailing Address – Line 1		
Mailing Address – Line 2 (If Applicable)		
City	State	Zip Code
Telephone Number		
Email Address		

Questions? Contact the Settlement Administrator at 1-855-606-2625 or info@SubaruBatterySettlement.com To view JND's privacy policy, please visit https://www.jndla.com/privacy-policy

## II. VEHICLE INFORMATION

If you are seeking reimbursement for prior out-of-pocket expenses for more than one Vehicle, you must file a separate Claim Form for each Vehicle.

Vehicle Identification Number (VIN)	In-Service Date*

\* The In-Service Date means the date on which a Settlement Class Vehicle was delivered to the first retail purchaser or lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, then the date on which the vehicle was placed in such service.

#### Check the box for each cost you want reimbursed:

- Repair costs at Subaru or third-party retailers related to battery failures (including towing expenses).
- Stranding expenses directly related to two or more battery failures within 5 years/60,000 miles (e.g., hotel expenses, meals, or equipment to sustain battery operation).

Reflash.

Documentation is required for all claimed repair costs, reflash costs, and stranding expenses. Detailed information concerning the types of documentation required and what to do if you are unable to provide documentation of repair costs is included in the instructions at page 6 of this Claim Form.

# **III. REPAIR INFORMATION**

Before entering the amount sought for each repair, please refer to the chart below, which details the reimbursement rates for repairs, which depend on (1) the number of repairs, (2) the mileage at the time of the most recent repair, and (3) the passage of time between the In-Service Date and date of the most recent repair.

If you received a Reflash, enter the date of the service and the amount you paid in the Reflash section below. Do not enter a Reflash as a repair, and do not count it toward the number of Owner Paid Repairs when calculating the applicable reimbursement rate.

# of Owner Paid Repairs	Within 3 years 36,000 miles	Within 5 years 60,000 miles	Within 7 years 84,000 miles	Within 8 years 100,000 miles
1	120%	100%	N/A	N/A
2	140%	125%	100%	55%
3+	165%	140%	120%	100%

Please also refer to the following example, which further explains the above-referenced rates: for two (2) Owner Paid Repairs, a Settlement Class Member is entitled to 140% reimbursement when all Owner Paid Repairs occurred within three (3) years and thirty-six thousand (36,000) miles from the In-Service Date of the Settlement Class Vehicle.

Date of repair (MM/DD/YYYY)	Mileage at time of repair	Amount sought for this repair
		\$
Date of repair (MM/DD/YYYY)	Mileage at time of repair	Amount sought for this repair \$
Date of repair (MM/DD/YYYY)	Mileage at time of repair	Amount sought for this repair \$
Date of repair (MM/DD/YYYY)	Mileage at time of repair	Amount sought for this repair \$
Date of repair (MM/DD/YYYY)	Mileage at time of repair	Amount sought for this repair \$

## **Stranding Expenses**

Complete this section only if you are claiming stranding expenses (e.g., hotel stays, meals, equipment purchased to sustain battery operation, and other expenses reasonably related to the battery failure) incurred as a result of two or more battery failures within 5 years/60,000 miles of the In-Service Date.

Dates of related failures/repairs	Amount sought for reimbursement	
	\$	

## <u>Reflash</u>

Complete this section only if you are claiming reimbursement for expenses paid for a Reflash service.

Date of Reflash (MM/DD/YYYY)

Amount paid for Reflash

Questions? Contact the Settlement Administrator at 1-855-606-2625 or info@SubaruBatterySettlement.com To view JND's privacy policy, please visit https://www.jndla.com/privacy-policy

\$

## IV. SIGN & DATE

By signing this form, you are certifying under oath that you **HAVE NOT** already been reimbursed for any of the above products and/or services except as reflected on the documents you have submitted.

If you are submitting a claim for reimbursement of third-party battery repairs, replacements, testing, diagnosis, or towing, by signing this form, you are certifying under oath that before September 21, 2022, you: (1) presented your vehicle to Subaru or an Authorized Subaru Retailer for repair; or (2) contacted Subaru customer service regarding your battery failure before you paid to have it fixed by an independent third party.

Signature

Date

## **DECLARATION FORM**

#### MUST BE SUBMITTED NO LATER THAN 60 DAYS AFTER THE EFFECTIVE DATE, WHICH COULD BE AS EARLY AS MARCH 9, 2023

In re Subaru Battery Drain Products Liability Litigation, No. 1:20-cv-03095-JHR-MJS (D.N.J.)

#### ONLY SUBMIT THIS FORM IF YOU ARE SEEKING REIMBURSEMENT FOR PRIOR OUT-OF-POCKET EXPENSES FOR REPAIRS PERFORMED AT AN AUTHORIZED SUBARU RETAILER AND DO NOT HAVE THE REQUIRED DOCUMENTATION REGARDING SUCH EXPENSES. YOU DO NOT NEED TO SUBMIT THIS FORM TO RECEIVE THE WARRANTY EXTENSION.

Submit your declaration <u>with</u> your Claim Form by mail, email, or through the Settlement Website no later than 60 days after the Effective Date, which could be as early as March 9, 2023. If you are submitting your declaration <u>with</u> your Claim Form by mail, send your completed Claim Form and all supporting documentation to:

Subaru Battery Settlement c/o JND Legal Administration P.O. Box 91305 Seattle, WA 98111

For more information, please consult the Class Notice, contact the Settlement Administrator at 1-855-606-2625 or info@SubaruBatterySettlement.com, or visit www.SubaruBatterySettlement.com.

#### [1] Good Faith Effort

Please describe below the good faith effort you made to obtain the required documentation as described in the Claim Form, including who you communicated with to obtain such documentation:

#### [2] Required Enclosures

Enclose one or more documents to show:

- The timing of the out-of-pocket expense
- The amount of the out-of-pocket expense

#### [3] Sign & Date

By signing this form, you are certifying under oath that you **HAVE** made a good faith effort to obtain the required documentation to support your claim request.

Signature

Date

Questions? Contact the Settlement Administrator at 1-855-606-2625 or info@SubaruBatterySettlement.com To view JND's privacy policy, please visit https://www.jndla.com/privacy-policy

## **INSTRUCTIONS**

**Supporting documentation is required for ALL claims**. Contact the Settlement Administrator at 1-855-606-2625 or info@SubaruBatterySettlement.com with any questions about completing this Claim Form.

If you are claiming repair costs at Subaru or third-party retailers related to battery failures, you must enclose an invoice or any other combination of document(s) for EACH battery repair, testing, diagnosis, or towing that shows:

- The VIN of the vehicle
- Date of the battery repair, replacement, test, diagnosis, and/or towing
- Vehicle mileage at the time of repair
- A description of the work performed (including, if available, a breakdown of parts and labor costs)
- Proof of total amount paid (for both parts and labor and/or towing costs)
- The facility that performed the repair, replacement, test, or diagnosis
- If the facility that performed the work to your vehicle was not an authorized Subaru retailer, proof that you first presented your vehicle to an authorized Subaru retailer or contacted Subaru's customer service division regarding the battery-related issue within ten days of having the work performed
- If you paid to tow your vehicle to an authorized Subaru retailer due to a battery failure, the costs incurred in towing the vehicle to the authorized Subaru retailer

If you would like to claim reimbursement for any of the above costs, but you are unable to obtain the required documentation, you must complete and submit the Declaration Form included with this Claim Form. Please identify the individual(s) you communicated with to obtain such documentation and provide proof of the qualifying out-of-pocket payment. Subaru of America agrees to search their records and, if qualifying records exist to support both the qualifying nature and timing of the repair, and it is consistent with the timing of the payment documentation submitted by you, then the claim will be honored. If Subaru of America does not have records supporting your claim after it conducts its search, your claim will be rejected. By requesting Subaru of America to search its own records, the review or processing of your claim may be delayed. A Declaration may not be submitted for a third-party facility; you must have documentation to support such a claim.

If you are claiming stranding expenses directly related to two or more battery failures within 5 years/60,000 miles (e.g. hotel expenses, meals, or equipment to sustain battery operation), you must enclose a receipt or any other combination of document(s) that shows:

- The VIN of the vehicle
- Each battery failure, including date(s) and mileage of such failure(s) for the vehicle
- Evidence that the vehicle was rendered undriveable as a result of a battery failure
- Necessary expenses you paid within 48 hours of the repair related to a battery failure(s), which may include
  - Hotel stay and related meals if they happened at least 50 miles from the vehicle's registered address;
  - Equipment purchased to sustain battery operation, such as battery chargers and jumper cables; and
  - Other expenses reasonably related to the battery failure(s).
- Service facility name
- Date and time the expense(s) were incurred
- For hotel stays and meals, location where purchased and distance to vehicle's registered address
- Date the service center returned your vehicle to you

# Only if your name or VIN is <u>NOT</u> pre-printed correctly on the Claim Form, you must also include one or more documents to show:

- You have owned or leased a class vehicle (e.g., copy of an insurance card or repair invoice)
- The VIN of your class vehicle

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